



1.5	Please provide below the name(s) of the contact person(s) of Exclusive Change Capital Ltd at the time of your complaint:
1.5.1	<b>Contact Person:</b>
1.5.2	<b>Contact Person's Email:</b>
1.5.3	<b>Additional Contact's Name:</b>
1.5.4	<b>Additional Contact's Email:</b>

## 2. NATURE OF COMPLAINT:

2.1	Please provide a Summary of your complaint in the space provided below. Please try to justify the disputed amount and/or to include details that will facilitate the Company in investigating your complaint:
2.2	<b>When did the issue you are complaining about take place? *</b>  <b>Please enter the date:</b>

2.3	<p><b>When did you first notice that there might be a problem? *</b></p> <p>Please enter the date:</p>
2.4	<p><b>Have you communicated your complaint to Exclusive Change Capital Ltd and/or its associates? *</b></p>
2.5	<p><b>If your answer to the above question is YES, then please state the date you first informed Exclusive Change Capital Ltd and person you discussed your complaint with:</b></p> <p>Please Enter the Date:</p>
2.6	<p><b>Exclusive Change Capital Ltd's Representative's Name</b></p> <p>Please, enter the Exclusive Change Capital Ltd's representative's name:</p>
2.7	<p><b>Exclusive Change Capital Ltd's Representative's Email</b></p> <p>Please, enter the Exclusive Change Capital Ltd's representative's email:</p>

2.8	<b>Method of Communication:</b>
2.9	<b>Have you reported your complaint to any authority? *</b>
2.10	<b>If you answered Yes to the above, which financial authority have you contacted?</b>
2.11	<b>Please attach together with this form any supporting evidence to your claim that will facilitate the Company's investigation of your complaint. Supporting evidence may consist of any documentation (screenshots, chats, phone records etc) relevant to the complaint.</b>

**Signature:** .....

**Date:** .....